



## Medicines Management and Prescribing Self- Assessment Checklist Template

Practice Name:

Date of Self-Assessment:

## Name of person completing the assessment:

This is a non-exhaustive checklist, to provide baseline assurance of safe medicines management and prescribing practices within the GP practice. It should be read in conjunction with other relevant national guidance including <u>CQC guidance</u> and the <u>HWE ICB guidance</u>. Please be aware CQC could question beyond the scope of the areas included below.

| Task   | Associated CQC GP MythBusters   | Responsible<br>Person/s | Date Action<br>Completed | Action Plan or Link to Evidence |
|--|---|-------------------------|--------------------------|---------------------------------|
| STORAGE & DISPOSAL   |   |                         |                          |                                 |
| In date medicines management policy (encompasses ordering to storing, discarding, administering, and prescribing),                           |   |                         |                          |                                 |
| Medication stock control system in place including a stock<br>list, expiry date checking, stored in a temperature-<br>controlled environment |   |                         |                          |                                 |
| All medicines stored in a locked and suitable medicines cupboard which is access controlled  |   |                         |                          |                                 |
| Medication and sharps disposal – correct bins used (colours);<br>bins signed and dated; bins not overfilled                                  |   |                         |                          |                                 |
| All medication keys usage and storage access controlled with a key management policy   |   |                         |                          |                                 |
| No medication or dressings on site with patient named<br>labels used as stock  |   |                         |                          |                                 |
| Cold Chain & Fridge Maintenance  | <u>GP mythbuster 17: Vaccine storage and fridges</u><br><u>in GP practices - Care Quality Commission</u><br>(cqc.org.uk)<br><u>GP mythbuster 34: Maintenance of medical</u><br><u>equipment - Care Quality Commission</u><br>(cqc.org.uk) |                         |                          |                                 |
| Fridge and cold chain management policy, to include<br>ordering, transporting, storage, stock checks, expiry date &<br>equipment maintenance |   |                         |                          |                                 |





| Medical fridges should only be accessible to authorised                                  |  | Hertfordshire ar<br>West Esse |
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| presenting staff, and therefore must be locked or in a locked<br>rem<br>room             |  | Integrated Care Bo            |
| Fridges are not to be not overfilled and with regular                                    |  |                               |
| maintenance checks   |  |                               |
| Temperatures monitored daily and log available, with                                     |  |                               |
| reasons and actions taken for any out of range readings                                  |  |                               |
| Evidence of cold chain breach reporting and any action taken                             |  |                               |
| Controlled Drugs (CD)  | <u>GP mythbuster 28: Management of controlled</u><br><u>drugs - Care Quality Commission (cqc.org.uk)</u> |                               |
| CD storage access restricted with separate set of keys or code, incorporated into policy |  |                               |
| CD policy to include all aspects of stock management                                     |  |                               |
| processes, monitoring and destruction  |  |                               |
| Review of CD register, balances to reflect current stocks                                |  |                               |
| (spot checks) and no crossings out   |  |                               |
| CD destruction – authorised witness organised via the                                    | www.cdreporting.co.uk  |                               |
| Controlled Drug Accountable Officer (CDAO) and correct kit                               |  |                               |
| used   |  |                               |
| If CDs in "doctor's" bag or any of the healthcare  |  |                               |
| professionals clinical bag for home visits, ensure contents                              |  |                               |
| are in date, bag is secured with a separate CD record book                               |  |                               |
| in line with legal framework. Stored in a secure place away                              |  |                               |
| from patients  |  |                               |
| Evidence of CD incident reporting to CDAO  | www.cdreporting.co.uk<br>and email ICB<br>hweicbhy.medicinesoptimisationteam@nhs.net                     |                               |
| Emergency Drugs  | GP mythbuster 9: Emergency medicines for GP  |                               |
|  | practices - Care Quality Commission<br>(cgc.org.uk)  |                               |
|  | <u>(cqc.org.uk)</u><br>GP mythbuster 1: Resuscitation in GP surgeries                                    |                               |
|  | - Care Quality Commission (cqc.org.uk)   |                               |
| Emergency drugs are stored appropriately ; with a log and                                |  |                               |
| list of contents regularly checked to be in date   |  |                               |
| Drugs in all healthcare professional's clinical "doctor's" bag,                          |  |                               |
| are in date, risk assessed, secure and stored appropriately                              |  |                               |
| Medical Gases  | <u>GP mythbuster 86: Storing liquid nitrogen -</u><br>Care Quality Commission (cqc.org.uk)               |                               |





| Medical gases e.g. oxygen cylinder / liquid nitrogen stored                                     |   | E F | <del>lertfordshire a</del><br>West Ess |
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| safely with displaying relevant hazard sign which is access<br>controlled, with risk assessment |   |     | Integrated Care Bo                     |
| Expiry date, volume and use check in place  |   |     |  |
| Relevant personal protective equipment available  |   |     |  |
| Medical gases management policy in place  |   |     |  |
| RESOURCES   |   |     |  |
| All clinical and non clinical resources e.g. BNF, posters,                                      |   |     |  |
| anaphylaxis flowcharts etc should be the most up to date version                                |   |     |  |
| All staff utilise evidence-based resources, local and national                                  |   |     |  |
| guidance, latest evidence and prescribing tools   |   |     |  |
| Controlled Stationary (inc. Prescriptions)  | <u>GP mythbuster 23: Security of blank</u><br>prescription forms - Care Quality Commission  |     |  |
|   | (cqc.org.uk)  |     |  |
| Controlled stationary storage is access controlled, including                                   |   |     |  |
| the issuing and management of prescriptions. Serial   |   |     |  |
| numbers of prescriptions recorded on receipt, when  |   |     |  |
| issued, used and returned   |   |     |  |
| SOP for paper prescription management including   |   |     |  |
| confidential and restricted storage, issuing and destruction                                    |   |     |  |
| PRESCRIBING & MONITORING  | <u>GP mythbuster 46: Managing test results and</u><br><u>clinical correspondence - Care Quality</u><br><u>Commission (cqc.org.uk)</u> |     |  |
| Prescribing & timely medicines reviews  |   |     |  |
| Repeat medication policy/SOP in place   | <u>GP mythbuster 11: Electronic prescribing - Care</u><br><u>Quality Commission (cqc.org.uk)</u><br>RPS Repeat Prescribing Toolkit    |     |  |
| Evidence for prescription clerks' up-to-date training   |   |     |  |
| Practice read-coding by all clinical staff and within policy                                    |   |     |  |
| Patient details such as weights and allergies reviewed and updated according to practice policy |   |     |  |
| Practice has a prioritisation process for Structured Medication<br>Reviews                      |   |     |  |
| Evidence of reviews undertaken  |   |     |  |
| Evidence of shared decision making with patients  |   |     |  |





| Medicines reconciliation between care boundaries<br>wincluding working with community pharmacy and care |   | Hertfordshire a<br>West Ess |
|---|---|-----------------------------|
| ex <b>Includena</b> g working with community pharmacy and care<br>tem<br>homes                          |   | Integrated Care Bo          |
| Evidence of management and monitoring of patients with a  |   |                             |
| multi-compartment compliance aid (e.g. Dossett box) in line   |   |                             |
| with current local guidance   |   |                             |
| Evidence of management and monitoring of patients issued  |   |                             |
| with repeated short duration prescriptions in line with current   |   |                             |
| local guidance  |   |                             |
| Care home patients – Evidence of pharmaceutical support   | <u>GP mythbuster 96: Covert administration of</u><br><u>medicines - Care Quality Commission</u><br>(cqc.org.uk) |                             |
| High Risk Drug Monitoring (such as those that require   | <u>GP mythbuster 92: Anticoagulant monitoring in</u><br>primary care - Care Quality Commission                  |                             |
| monitoring, due to side effects or risk of abuse e.g.   | (cqc.org.uk)  |                             |
| anticoagulants, lithium, teratogens, dependence forming   |   |                             |
| medicines)  |   |                             |
| Practice high-risk drug monitoring policy/process   |   |                             |
| Evidence of high-risk medication monitoring   |   |                             |
| System for acting on Eclipse alerts and running Ardens  |   |                             |
| (incl. CQC) searches to identify patients at risk. Red alerts   |   |                             |
| to be addressed weekly  |   |                             |
| Evidence of high dose opioids and dependence forming  |   |                             |
| medication monitoring and management  |   |                             |
| Audits and Quality Improvement  | GP mythbuster 4: Quality improvement activity   |                             |
| Evidence of an annual clinical audit plan   | <u>- Care Quality Commission (cqc.org.uk)</u>   |                             |
|   |   |                             |
| Evidence of previous audit and re-audits with associated  |   |                             |
| actions and sharing of learnings  |   |                             |
| Evidence of controlled drug audits and actions  |   |                             |
| Evidence of antibiotic stewardship audits and actions   | GP mythbuster 19: Patient Group Directions  |                             |
| Patient Group Directions (PGDs) and Patient Specific<br>Directions (PSDs)                               | (PGDs)/Patient Specific Directions (PSDs) - Care<br>Quality Commission (cqc.org.uk)                             |                             |
| All PGDs are up to date, authorised appropriately and signed by relevant staff                          |   |                             |
| PGDs are accessible for staff who require them where they   |   |                             |
| administer  |   |                             |





| Policy in place to ensure competency verification and to where and the stress of the s |   |  | Hertfordshire ar<br>West Esse |
|--|---|--|-------------------------------|
| Policy for PSDs and evidence of appropriate set up with  |   |  | Integrated Care Bo            |
| governance arrangements in place   |   |  |                               |
| TRAINING   |   |  |                               |
| Training matrix for all staff including prescribers  |   |  |                               |
| Evidence of staff CPD undertaken and registration of re-   |   |  |                               |
| validation dates recorded  |   |  |                               |
| Evidence of working in partnership with other healthcare   |   |  |                               |
| professionals e.g. PCN community pharmacy lead   |   |  |                               |
| Non-Medical Prescribers  | <u>GP mythbuster 95: Non-medical prescribing -</u><br><u>Care Quality Commission (cqc.org.uk)</u><br><u>GP mythbuster 81: Pharmacy professionals in</u><br><u>general practice - Care Quality Commission</u><br>(cqc.org.uk)<br><u>GP mythbuster 26: General practice nurses -</u><br><u>Care Quality Commission (cqc.org.uk)</u> |  |                               |
| Evidence to ensure NMP are working within their  |   |  |                               |
| competencies   |   |  |                               |
| Evidence for systems for:  |   |  |                               |
| safe recruitment   |   |  |                               |
| • job plans and induction  |   |  |                               |
| policies and procedures  |   |  |                               |
| clinical supervision   |   |  |                               |
| consultation audits and random case reviews  |   |  |                               |
| <ul> <li>complaints and significant events</li> </ul>  |   |  |                               |
| Evidence to ensure non-prescribing staff are not   | GP mythbuster 82: Physician associates in   |  |                               |
| prescribing; e.g. physician associates and other staff not   | general practice - Care Quality Commission<br>(cgc.org.uk)  |  |                               |
| holding a prescribing qualification  |   |  |                               |
| ALERTS & INCIDENT MANAGEMENT   |   |  |                               |
| Medication alerts SOP or policy in place – to cover  | GP mythbuster 91: Patient safety alerts - Care  |  |                               |
| notification, action, timescales, responsibilities and sharing   | Quality Commission (cqc.org.uk)   |  |                               |
| of learnings   |   |  |                               |
| All alerts from MHRA, CAS and ICB are actioned with  |   |  |                               |
| details recorded and shared  |   |  |                               |





| Signed up to CAS alerts <u>CAS - Register User (mhra.gov.uk)</u>   |   | Hertfordshire and     |
|--|---|-----------------------|
| West Essex incigitetent management policy in place   |   | West Essex            |
| Care System<br>Evidence of incident log/documentation follow up and<br>sharing of learnings i.e. in relevant meetings, staff training<br>sessions etc, evidence of monitoring trends | <u>GP mythbuster 3: Significant event analysis</u><br>(SEA) - Care Quality Commission (cqc.org.uk)  | Integrated Care Board |
| Signed up for PSIRF/LFPSE reporting (once primary care rollout)  | <u>GP mythbuster 24: Recording patient safety</u><br>events with the Learn from patient safety<br>events (LFPSE) service - Care Quality<br><u>Commission (cqc.org.uk)</u> |                       |

## Links for further information/resources:

- Medicines optimisation Care Quality Commission (cqc.org.uk)
- Monitoring and improving outcomes Care Quality Commission (cqc.org.uk)
- Delivering evidence-based care and treatment Care Quality Commission (cqc.org.uk)
- Single assessment framework Care Quality Commission (cqc.org.uk)
- prepare-for-a-cqc-inspection-guidance-and-appendices.pdf (bma.org.uk)
- CQC-Inspections-and-Medicines-Guidance-for-Primary-Care-IMOC-Approved.pdf (icb.nhs.uk)
- <u>GP mythbusters Care Quality Commission (cqc.org.uk)</u>
- **Repeat Prescribing Toolkit**

| Version                        | 1.0   |
|--------------------------------|---|
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| Ratified By:<br>Date Ratified: | Medicines Optimisation Delivery & Implementation Group (MODIG)<br>December 2024   |