*[Practice name]*

*[Practice Address 1]*

*[Practice Address 2]*

*[Practice Address 3]*

*[Postcode]*

*[Date]*

*[Patient name]*

*[Patient address1]*

*[Patient address 2]*

*[Patient address 3]*

*[Postcode]*

Dear Patient,

The NHS carries out regular reviews of medicines to make sure that patients continue to receive high quality and effective treatment that costs the NHS less.

The latest review involves a change in one of the medications on your prescription, Aveeno, which is a type of emollient, also sometimes called a moisturiser. In Hertfordshire and West Essex, Aveeno products are not recommended for prescribing, but are readily available and can be bought from pharmacies, supermarkets or online.

As you have a long-term skin condition which your doctor feels needs ongoing treatment, your prescription has been reviewed and switched to an equivalent option in line with local guidance, see below.

|  |  |
| --- | --- |
| **WHAT YOU TAKE NOW** | **WHAT IT WILL CHANGE TO** |
| Aveeno cream | Epimax oatmeal cream |

**To obtain your next supply of medicines more efficiently, you can order a repeat prescription by logging into your account using the NHS app which may be downloaded from the** [**NHS website**](https://www.nhs.uk/nhs-app/nhs-app-help-and-support/getting-started-with-the-nhs-app/)**. We would also like to take this opportunity to remind you to only order the medicines you need each time you resubmit your repeat prescription request as this helps minimise medicine waste.**

If you are concerned or wish to discuss the matter further, please do not hesitate to contact the practice or community pharmacy.

Yours sincerely