*[Practice name]*

*[Practice Address 1]*

*[Practice Address 2]*

*[Practice Address 3]*

*[Postcode]*

*[Date]*

[Patient name]

[Patient address1]

[Patient address 2]

[Patient address 3]

[Postcode]

Dear Patient,

**Re: Change of prescription from Dexcom ONE to Dexcom ONE+**

You are currently prescribed a *Dexcom ONE* sensor for monitoring your glucose levels*.* Your repeat prescription has been upgraded to the Dexcom ONE**+** sensor for use at the time of renewal of your prescription. Your specialist team is aware that the practice is making this change.

The Dexcom ONE**+** sensor is an all-in-one device which does not require a separate transmitter. The upgraded sensor has improved accuracy and is smaller, making it more comfortable to wear.

To avoid wastage, please use up any Dexcom ONE sensors you already have before requesting the Dexcom ONE**+** sensors.

To connect to the Dexcom ONE+ sensor, you will need to:

* Check your smart device compatibility at <https://www.dexcom.com/en-gb/compatibility>
* If you have a compatible smart device, download the Dexcom ONE+ app (from the App Store or Google Play).
* If you do **not** have a compatible smart device, prior to requesting the upgraded sensor, please contact the practice to request a Dexcom ONE+ receiver.
* For more information and support relating the Dexcom ONE+ sensor, please visit the [Dexcom website](https://www.dexcom.com/en-GB/dexcom-one-plus-cgm-system?sfc=70107000001ogRFAAYutm_source=google&utm_medium=cpc&utm_campaign=d1+_uk&utm_content=keywords&gad_source=1&gclid=Cj0KCQjwhb60BhClARIsABGGtw_vklURGF_VrtynGjKM3ZfHYyyML6KlPdWa3wsic6ynbdBDNEY4RLkaAodSEALw_wcB) or contact the Dexcom Technical Support Line on 0800 031 5763.

Yours sincerely,