*[Patient name] [Practice name]*

*[Patient address1] [Practice Address 1]*

*[Patient address 2] [Practice Address 2]*

*[Patient address 3] [Practice Address 3]*

*[Postcode] [Postcode]*

*[Date]*

Dear [PATIENT],

**Requesting prescriptions for new stoma care products after using samples**

Your GP surgery wants to make sure that we take a clinically effective and safe approach to your stoma care needs. Working closely with local stoma care specialist nurses we have agreed a new approach to prescribing alternative stoma care produces that you may have sampled recently.

If you have received and tried samples of alternative stoma care products, you will now need authorisation from your stoma care nurse before your GP can prescribe these new items for you. You may benefit from a holistic review with your local stoma care specialist nurse to make sure that the products we prescribe for you are the most clinically appropriate for your needs.

Please do not worry if you have not seen your stoma care nurse recently, you can still contact them directly for advice. This change to requesting new stoma care products has been agreed with local stoma care nurses and is in line with current local guidance.

**If you are experiencing leakage, odour or sore skin around your stoma, please contact your stoma nurse.**

Their contact details are:

|  |  |  |
| --- | --- | --- |
| Dacorum, Watford and St Albans & Harpenden Localities | Telephone: 01923 217489 (Monday-Friday, 8am-4pm) | Email: [westherts.stomacare@nhs.net](mailto:westherts.stomacare@nhs.net) |
| Hertsmere Locality | Telephone: 07901 118827  (Monday-Friday, 8:30am-4:30pm) | Email:  [nclicb.stomanurse@nhs.net](mailto:nclicb.stomanurse@nhs.net) |
| Stoma office for hospital and community care service, Lister hospital, Stevenage | Telephone: 01438 284133  (Monday-Friday, 7am-4.30pm) | Email:  [stomacare.enh-tr@nhs.net](mailto:stomacare.enh-tr@nhs.net) |
| West Essex Stoma Care Nursing Team | Telephone: 01279 827072 (Monday-Friday, 8am-4pm) | Email: [paht.stomacare@nhs.net](mailto:paht.stomacare@nhs.net) |

**The ideal aim is to have such a good bag fit that stoma accessories are rarely needed.  Please note that if you are prescribed more than one stoma accessory product, you may receive more than one letter for each of your different products.**

Yours sincerely,