

# Community Stoma Care Nursing & Ostomy Prescription Service

**The West Essex Community Stoma Care Nursing and Prescription Service provides excellent care and support to stoma patients:**

- Clinically review the patient's prescription request in line with the patient's needs following the ICB stoma care guidance
- Raise prescriptions and forward to the patients chosen delivery company or pharmacy
- Liaise with pharmacies and delivery companies to ensure the patient receive the products promptly
- Provide information, advice, and guidance to the patient about their stoma care needs
- Regularly review the patient's stoma care needs and provide a choice of products most suited, guided by the ICB Stoma Formulary
- The service will prescribe all clinically appropriate products to support the patient. The GP surgery should not prescribe any related stoma products or accessories requested by the patient, and will refer them to the service



For prescription related  
queries please call the  
Ostomy Prescription  
Service  
0800 917 9865  
9am-5pm Mon-Fri

For any clinical advice  
please contact the  
Princess Alexandra  
Hospital Stoma Dept  
01279 827072  
paht.stomacare@nhs.net  
8am-4pm Mon-Fri